



Ordering from Technability – Conditions Of Sale

The Conditions of Sale set out below apply to the sale of goods supplied by The Spastic Centre (“The Centre”) incorporating Technability. No other conditions, whether contained in a Purchaser’s order or elsewhere, will be binding on The Centre unless recorded in writing and signed by a duly authorized officer of Technability or The Centre.

How to send in your order

By Fax: You can fax your order 24 hours per day, 7 days a week on (02) 9975 5932
 By Post: Post your order to us at Technability, PO Box 184 Brookvale NSW 2100
 By Telephone: Call Technability on (02) 9975 8419 or 02 9975 8418 and order over the phone.
 By our website: Visit www.technability.com.au for further information

Payment Terms

Orders received by an Official Purchase Order or an accompanying letter will be invoiced and sent to your designated invoice address shortly after we complete your order. All accounts are payable no later than 30 days after the end of the month in which the goods are invoiced unless otherwise agreed to in writing. Notwithstanding delivery of the order, The Centre retains ownership of all goods supplied until the full balance of the sale is paid in full. Where payment has not been made within the 30 day period, The Centre shall be entitled to require payment in cash upon delivery of any further goods, charge default interest, suspend deliveries of any goods on order or cease to supply further goods without liability on the part of The Centre and withdraw any credit facilities extended to the Purchaser.

Personal orders require payment by cheque or credit card at the time of ordering or C.O.D. Payment can be made by Cheque or Money Orders. Please make them payable to Technability or The Spastic Centre. Payment can also be made by Credit Card with VISA, MasterCard and American Express accepted.

All payments are to be made in Australian Dollars (AUD).

Shipping Charge

We ship most of our orders via Registered Post or Express Post to post boxes or via one of our pre-selected couriers to street addresses Australia wide. This is to ensure that your order does not go astray. For this peace of mind, Technability reserve the right to add a small shipping and handling charge of any amount to any order total at any time. Unless waived or altered by an authorised Technability representative, Technability will charge a Standard Shipping Fee to each order as set out in Table 1 below. If another shipping method is preferred, please indicate so at the time of ordering so this request can be arranged (any additional charges incurred by Technability will be passed on). The risk in the goods will pass to the Purchaser upon delivery to the Purchaser or his agent or to the nominated carrier.

Table 1. – Technability Shipping Schedule to anywhere in Australia – other regions POA

	Orders of Item Total Sale Value < \$1,499	Single Orders that include WHEELCHAIR MOUNT Kits, regardless of Total Sale Value	Order of Item Total Sale Value = or > \$1,500
Standard Shipping Charge	Add \$9.90	Add \$9.90	FREE OF CHARGE



The Spastic Centre of New South Wales
(The Cerebral Palsy Association) ABN 45 000 062 288

The Spastic Centre
TASC Workshop Building
189 Allambie Road
Allambie Heights NSW 2100
PO Box 184 Brookvale 2100

T 02 9975 8419
F 02 9975 5932
E technability@tscnsw.org.au
W www.technability.com.au





Catalogue Prices and Information

All prices are in Australian Dollars (AUD) and are subject to change without notice. All information is current and correct at the time of publication; however, product information is subject to change without notice. Technability have made every effort to ensure this information remains correct and true. Updates to product and pricing within the printed catalogue will be made available via download at Technability's website.

GST

All our prices are GST inclusive where the GST is applicable. Many of our products, however, do NOT incur the GST and we itemise all invoices to show if GST is applicable or not.

Refunds and Exchanges

We can only accept a return of product for refund or exchange if:

1. The Purchaser contacts Technability within 7 days of receipt of the goods.
2. Technability staff grants a Technability Return Authorisation (TRA) number BEFORE the goods are returned.
3. An Invoice Number or Receipt Number is provided as proof of purchase.
4. There are no identifying engravings or marks on the product.
5. The packaging must be intact or in new condition.
6. The product is returned within 30 days of receipt of the goods and the reason for return is clearly stated in writing with the goods.
7. Goods returned under any condition or warranty is done so at the Purchaser's expense. Such goods if found not to be defective will be returned to the Purchaser at the Purchaser's expense unless otherwise stated in writing.

A restocking fee of 15% will apply to all goods returned for refund.

Goods returned for exchange may also attract a restocking fee if returned damaged. Technability reserves the right at all times to determine whether a restocking fee will apply.

Warranty of Goods

Technability provide a 1 (one) year "return-to-base" Manufacturer's warranty on all products purchased. Some products may have warranties in excess of this standard offering. Contact Technability for a copy of our Statement of Warranty.

Limitation Of Liability

These Conditions do not exclude, restrict or modify the application of any version of the Trade Practices Act 1974 (or any other equivalent legislation) which by law cannot be excluded, restricted or modified. All other conditions and warranties which may be implied by law are excluded.



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